

**2016-2017
Student Center
Advisory Council**

Chair

George Greenidge

Briana Printup

Building Managers

Alexis Collier

Information Center

Jonathan Colon

Greek Life

Femi Akande

Graduate Student

George Greenidge

Graduate Student

Kwamae Mcpherson

International Students
Association Council

Ned Garnier

Multicultural Center

Keith Glaze

Non-Traditional Student

Mary Chestnut

Residence Hall Association

Makeisha Graves

Spotlight Programs Board

Joshua Scales

Student Government

Breana Arbizu

Student Media

Mia Hawley

Alumni Representative

Dr. Elisabeth Burgess

Faculty Representative

Andy Hudgins

Staff Representative

Beverly Gilliard

Student At-Large

Ex-Officio

Boyd Beckwith

Senior Director,
Student Center

Lesia Chandler

HR Coordinator
Student Center

Meeting Minutes

Thursday, April 6, 2017

Student Center West 468

I. Introductions

Guests: Chief Joseph Spillane, Lenore Musick - Senior Director for Panther Dining and Sustainability, Chris Connolly - Director, Marketing & Admin. for Campus Services
David Murkison – Assoc. Dir., Building Admin., Jeannie Cho, Event Planning Manager

II. Minutes from the February 2, 2017 meeting were approved.

III. Old Business

a. Courtland Bridge Project 2018-20 – David provided the link for info...
http://facilities.gsu.edu/files/2017/05/5-12-17_Report-for-Website-CIS.pdf

b. Reservations Focus Group Feedback – Jeannie

- Jeannie: I have reservations focus group feedback—which is '0'. We contacted a variety of special interest groups to gather feedback on reservations. There were several cancellations and no feedback. In the Fall, perhaps we should think about sending out

- George: There have been a few strategies.

- Boyd: We would have gotten the same response either way.

- Jeannie: We contacted over 400 student organizations to be a part of this.

- Boyd: We have a meeting after this about the same thing, feedback for their use of the student center.

- Briana (I think): Make feedback mandatory at org fair?

- Jeannie: I could ask him to speak to them during this event.

c. SGA Elections – Boyd

Boyd: As of midnight yesterday, this is the number of students that voted at the Perimeter campuses this year. We are 964 short, there were last year (couldn't really hear the numbers so you might want to ask him) 2,353/1,039 this year even with the full extra day. Also keep in mind that the lower turnout has to do with marketing and the amount of people running for these positions. What we have done is on the ballot students can see that there are no applicants for certain schools. Also make sure not to *just* vote because they are your friend but also pay attention to the platforms.

d. Nomination for 2017-18 Advisory Council Chair

- Tabled until the first meeting of the Fall.

e. GSU Logo Idea

- Tabled due to Femi's absence

IV. New Business

a. Changes in Retail Food Operations and Catering – Lenore Musick

- Contract with Sodexo expires in May. Bringing in-house. GSU will operate and source all dining halls at retail venues. Plans to hire students.

- Ray's Pizza is leaving, will be turned into full sized Chik-Fil-A with full menu. More patio seating will be added to areas in front of Urban Life Building.

- Pizza/Pasta station will replace current Chik-Fil-A express.

- Self-service salad bar will be added. Minimum 52 items in salad bar.

- Panda Express may be brought in to Student Center by August, but not guaranteed.

- Will add Mexican themed menu items in addition to burrito bowl. Will be in touch with Boyd to release those items.

- Looking into program where students, faculty, staff can pay ahead of time and pickup food at a window.

Question: What will happen to Sodexo employees?

L. Musick: We held a job fair where they were able to bring in resumes to us. We are going to be hiring a few of them if they're the most qualified applicants for our positions.

Changes in Retail Food Operations and Catering continued...

Question: How are you going to distinguish between a commuter and on-campus housing student if you use your Panther Cash?

L. Musick: You receive a discount any time Panther Cash is used.

-Concessions at GSU Stadium: We will give student organizations an opportunity to do fund raising in the booths, where they will be able to sign up and take on the responsibilities. They will have to go through sanitation, proper food handling, etc. When they run the booth, they get a percentage of sales. If they exceed a certain amount, percentages go up. Percentages go down if they sell less.

-Catering: Working on creating a more student-friendly catering program, where we can have a book of approved people and will already be set up in Panther Mart. We are working with the Student Center on what they will allow and not allow.

Question: What is Panther dining and sustainability?

L. Musick: I currently oversee all sustainability and recycling efforts for GSU including all Perimeter locations. If there's a question or concern about any type of recycling being down, if you have an event and need recycling pickup, we do that. Our dining halls are about 95% sustainable recycle, we probably throw away only 5%. We work with a student organization called PFRN to take some of the unused food to some of the homeless shelters. We compost all of our organic waste. We have our own hydroponic garden where we grow leafy greens.

Question: So how long has Ray's been there and Ray's doesn't have the contract right?

L. Musick: They have the contract with Sodexo and Sodexo is leaving so that's why Ray's is going away. We will still be offering pizza.

Boyd: We've been approached by a frozen yogurt vending machine company. In terms of offerings it's all self-contained, they do dairy and non-dairy, toppings. We're not responsible for maintenance.

Question: In other words, this is sort of the future-self ordering machines?

L. Musick: This organization approached me about 2 years ago and at the time we didn't really have a solid location to put that in. I think with the transition it will be a good fit.

But it's technology so at the end of the day if something goes wrong with the technology, the whole machine is down. If this happens we can start serving soft-serve ourselves. I just went to WonderWorks this past weekend and I watched 10 fraternity guys stand in line, and the machine was flawless. The robot is very interactive with the person, it's hard to explain, but it would really get your attention and the beginning and you would watch it the whole time.

L. Musick: Some other things you will see are we are working on some deals with King of Pops so you guys can just come in and buy one. We're also working with another gelato type of company which will be doing single serves and things like that.

So we're trying to get a little more variety and what we've noticed a lot up there, and I believe it's because of the lines and wait, is grab-and-go is extremely important and so we're looking at doing a variety of bowls that are already made and you can take them and pick them up. I plan on doing a bank of microwaves, at least upstairs, so that we have those opportunities. A Doritos bag that you can open up and but the toppings--the cheese, jalapeños, olives, whatever you want. You dump it in there and put it in the microwave so you've kind of made your own nachos. Finish it up and put it in a zip lock bag and you can take it with you.

We're trying to make things extremely convenient.

b. Campus Security – Chief Spillane (Contact info jspillane@gsu.edu)

Chief Spillane: Hired in November to be the chief of Police. I left the city of Atlanta after almost 29 years. So I have been here for 30 years in Georgia. I have been in Boston as well. But I left early from the city of Atlanta because I thought it was an exciting time to come over to Georgia State. We were consolidating campuses, we were buying a big stadium we were expanding into the neighborhoods in Atlanta that I used to patrol. So it was a great time for me to come over here. I am in charge of police department of the campus security as well, so we have 146 police officers in our network and we have 112 security officers. So all of those come under the police department as well as the other six campuses and the stadium. So it

is very exciting being expanded in that direction. So, some of the things that I have done, is right now I'm having meetings with my key leadership. So we are doing a restructure right now that commands that I have promoted one of my captains to major, his name is Bryan (?). He was a captain, now he is a major. He is in role of field operations for the downtown campus. GSU Police is going green. He wants to go greener with more golf carts, bicycles, etc. When police officers get here in the morning they park their cars by Hurt Park and then use the bicycles, golf carts and segways to patrol the campus on a more face-to-face basis. The parked cars serve as a visual reinforcement that the campus is heavily patrolled. Becker wants to increase Police visibility and this man said he is making them go out and interact more. Where you can help me is Hurt Park. I want to take control of Hurt Park. You can see now that there are less homeless people sleeping and it is cleaner. More students are using it but it should be a hub of student activity during certain times. I am trying to get the feeding of the homeless people over the weekend under control—I don't want to eliminate them because I don't want to be inhumane but I want to control the way they are working this. This is maybe where I will need help from you. My plan is to close Gilmer on the weekends and set up tables where they can serve food and eat at the tables. What I can do is bring in portable restroom facilities and hand sanitizer and let them eat like human beings instead of making them eat on steps. I want Hurt Park to be somewhere where students feel safe being. We technically own Hurt Park but it is still a public space. I can close the park for events with this memorandum that we have so we are developing sponsorships now so that I can get better control of the parks and getting students involved. We have talked to the University finance to fix the fountain and the city has agreed to pay for half of the park. All of the Perimeter campuses are under my umbrella as well but I have put a captain over them and you will start to see a more green approach out there as well. As far as our escort service, I am going to give the vans to athletics and I have ordered some 6-person golf carts. For Panther Patrol—it is run through transportation—and I plan on taking over that after ordering the same things they have to replicate that system. We are developing our social media as well. I met with the Atlanta Police to talk about Crime Stoppers on campus. This will replace the reporting system we have already to allow anonymous reporting. I want to be a part of campus, walking around and being active in this community. Any questions?

George: It is good to have fresh eyes on the situation over here. Was there an increase in the force?

Chief Spillane: I moved a lot of officers from the different campuses downtown. And in May/June we expect to hire more. It takes time to hire and train but we are growing. Now: 100/By next year: 120

Greenidge: Last thing, who makes the decision about closing campus?

Chief Spillane Mr. Rackliffe (Financial VP), Legal and President Becker; EMS will come back under Police July 1st and I will have more control over those decisions.

c. Vending Machines and Microwaves – Chris Connelly

I'll go ahead and speak about vending since we're talking about microwaves and possible frozen yogurt on campus. I wanted to give you all an update on our vending services. In the particular item, if that's something that everybody is interested in, I'm sure between Lenore and I. I know kind of what you were referring to about going to the bookstore and getting ice cream. Really, something like that you're looking at a stand-alone, somewhere on campus maybe, isn't necessarily inside the dining hall but it's accessible to everybody. And that would maybe bleed into the lines of vending services, but that's something between Lenore and I, we can kind of look into and see where we fit.

A couple of other things--I know you all probably have some feedback or you probably already noticed we already made a big change in even the price selection. And we've gotten feedback since January and we've already made some changes in the selection over spring break to better fit everybody's needs. But that said, we've just come out with a customer survey. Now I know no one wants to go online and fill out a survey so, you can have a chance to win 2 free tickets anywhere Southwest flies. Or 2 Bose wireless speakers. There's stickers on all of the machines--fill out one of those surveys between now and the 28th of this month and you can be entered for a chance to win.

George: So is that something perhaps that Josh might want to pass along to all the students?

C. Connelly: Absolutely. That would be terrific if Josh would pass that along to the rest of SGA and you guys can get it out for us. We would send out a university-wide email but that's not something that's considered university-wide, so we need to depend on you all to get the word out as much as possible.

Other note, I know somebody from SGA contacted me about this with microwaves. If you see that an area used to have three microwaves and now there are two that is something you can submit through our vending. You can put that through with a malfunction report, just go to (website) and submit that. That will help us.

George: How is auxiliary services, are you in auxiliary services?

C. Connelly: Yes, another thing maybe you all kind of aware of this, we recently did an internal poll and realized that nobody in their right mind knows how to spell "auxiliary"...so we changed it to "campus services" we changed our signs on our website, everything is campus services. It is the same thing, it is just easier to spell. The way we look at it now, yes, we are campus services, but really it's all of our different parks whether it is parking or dining...that is what you all really care about rather than the name campus services. We really try to focus on our individual services and communications.

C. Connelly: Anybody has any other questions, my name is Chris Connelly but you probably won't find me so just go to vending.gsu.edu and you can reach out to me.

- V. Next meeting dates – Thursdays at Noon, Room TBA
- a. September 21, 2017
 - b. November 16, 2017
 - c. February 1, 2018
 - d. April 5, 2018